

# **E-SEEK Inc**

## **Warranty Policy**

1. This policy may not be altered or amended in any manner, and buyer by accepting delivery of the goods described herein accepts and agrees to abide by the terms and conditions contained herein.
2. The ownership of all products sold and shipped from E-Seek remain with E-Seek until all payments from the customer are cleared through E-Seek's bank.
3. No warranty will be provided for physically damaged items, which have cracks, missing pins, burn marks or other physical damage. Any items damaged by power surges, floods, brownouts, blackouts, or other natural disasters are not covered by the warranty.
4. All E-Seek Inc. products carry a 15 Month manufacturer's warranty from date of shipment to a Reseller or a 12 Month warranty to the End-User, whichever is less. A 36 Month warranty extension is available for a fee.
5. Warranty on any products found to be abused, mishandled, modified, or altered will be void.
6. Removal of Identification labels or serial # voids all warranties and the product will not be accepted for return.
7. Warranty begins on the original shipment/invoice date.
8. Items under warranty that are returned for warranty replacement must be received by our RMA department with an RMA issued prior to the expiration of the warranty period for a replacement to be issued.
9. If a replacement is not available, E-Seek reserves the right to replace the product with similar products of equal or greater value that provides the same function to the customer. E-Seek also reserves the right to repair the product(s).
10. Other than the aforementioned limited manufacturer's warranty, there are no warranties, expressed or implied, which extend beyond the description of the face hereof, including any warranties of fitness for a particular purpose and merchantability.
11. All products, after the warranty period, may be repaired with a reasonable service charge, provided that the product is repairable.
12. E-Seek accepts no liability with respect to any software or data contained in any product or part returned to E-Seek for warranty replacement or repair.

# **Out of Warranty Repair Costs**

## **Model 200 & Model 250**

1. A flat Labor Fee of \$85.00 per Unit plus Materials
2. Materials for a Model 200 will not exceed \$100.00.
3. Materials for a Model 250 will not exceed \$125.00.
4. Plus Return Shipping costs, return shipment by the same method as the unit was shipped to E-Seek, unless otherwise specified.

## **Model 300**

1. A flat Labor Fee of \$125.00 per Unit plus Materials
2. Materials not to exceed \$250.00.
3. Plus Return Shipping costs, return shipment by the same method as the unit was shipped to E-Seek, unless otherwise specified.

**Note- Out of Warranty repairs are warranted for 90 days.**